

## MACKENZIE DANIEL MUSYOKI

### PROFESSIONAL SUMMARY

Knowledgeable and thorough information technology technician with superior attention to detail. Self-driven and motivated therefore effective at completing tasks with minimal supervision.  
Currently looking for an opportunity to develop and widen work experience and grow in a challenging new role.

### GENERAL SKILLS

Communication skills.  
Google Analytics.  
Problem solving.  
Attention to detail.

### TECHNICAL SKILLS

#### SOFTWARE

Software installation and troubleshooting. Software debugging.  
Adept at identifying and correcting system issues.

#### DATABASE AND COMPUTER SYSTEMS

Database administration and maintenance.  
System administration, configuration and system repair.

#### OPERATING SYSTEMS

Microsoft windows 10, windows 8, Mac OS, Linux, Android

#### SECURITY

Security maintenance and monitoring.  
Virus protection.  
Backup management and Disaster recovery.

#### DATA ANALYTICS

Ability to perform SQL queries and also sort and filter data using SQL queries.  
Perform effective Data Normalization.  
Effective Data Modelling.  
Perform quality Data transformation and Data merging.  
Create Data visualizations using RStudio, Tableau and also spreadsheets.  
Create reports and presentations from data analysis results in R. Markdown.  
Run data scripts in RStudio.

#### PROGRAMMING SKILLS

Python, JavaScript, React,  
R programming  
Java

**EXPERIENCE****FLEET OPERATIONS MANAGER (PARTTIME -REMOTE) - EVEREADY TRUCKING INC (FEB 2018 JAN 2021)**

Managed a fleet of 15 drivers.  
Coordinating contracts and deliveries.

**TECHNICIAN (PART TIME VOLUNTEER) - ST JOHN THE BAPTIST KOLA PARISH (Aug 2019 - Dec 2023)**

Provided technical support and communication services at ST JOHN THE BAPTIST KOLA PARISH in Machakos, Kenya.  
Managed social media pages and developed content during the peak of COVID-19 in 2020.  
Created a web-based Database for the church, facilitating Administration, accounting, and calendar activities.

**TECHNICIAN/ANALYST - HUTNET TECHNOLOGY SYSTEMS (2020 - April 2021)**

Collaborated with clients to understand business needs and developed actionable reports in Tableau, streamlining manual processes.  
Implemented and managed application infrastructure, including routers and firewalls, ensuring seamless operations across multiple corporate facilities.  
Conducted regular server performance checks, resolving issues promptly to maintain optimal functionality.  
Oversaw backup systems at various corporate facilities to ensure data security and continuity.

**TECHNICIAN - WORLDCOIN (KENYA) [May 2021 TO December 2022]**

Ensured the systems are up to date and are working well and also made sure the servers are working well.  
Did repair to all computers and Orbs in case of breakdowns.

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## EDUCATION

### **TALA HIGH SCHOOL – TALA, KANGUNDO**

Attained my high school level certificate at Tala High School with a B, class of 2015

### **JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY – JUJA, KIAMBU**

Bachelor of Science Information Technology.

### **GOOGLE DATA ANALYTICS**

Attained the professional certificate on Nov 7, 2022.

### **GOOGLE FINANACE DATA ANALYST**

Attained the professional certificate on Nov 7, 2022.

### **IBM APPLIED ARTIFICIAL INTELLIGENCE**

Attained the professional certificate on Nov 23, 2022.

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## REFFERENCES

### **REV. FR. ZENO MUTWIWA**

Director, ST Mary's Girls high school

FR In charge, ST John the Baptist kola parish

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### **JAMES. N. MUGO**

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